



Privacy and Security Statement

This statement sets out policies relating to the privacy and security of your personal information and security of other information in the SATSS Mobile app. The privacy and security statement applies only to SATSS Mobile app and the Department of Infrastructure and Transport's (the Department)) internal portal system – the Digital Journey Management System (DJMS).

1. The SATSS Mobile app will collect and use limited personal information for the purpose of calculating and validating subsidy payments made by the Department for fares taken in taxi's and other vehicles by eligible members of the South Australian Transport Subsidy Scheme (SATSS).

The SATSS Mobile app and DJMS collects, uses and stores for subsidy calculation and validation purposes, your driver accreditation number, 'selfie image' if requested, taxi plate number, mySA GOV email address, date and time of login and journeys, journey fare details, SATSS journey location details, operating systems used and SATSS member number.

Information is solely used by the Department to determine subsidy payment eligibility.

2. The DJMS portal retains the mySA GOV email address of drivers who login into the SATSS Mobile app, for the purpose of validating driver's authorisation to transport SATSS members in taxi's or other vehicles, and to send notifications relating to driver's unique journey history recorded via the SATSS Mobile app.
3. When you perform a SATSS journey using the SATSS mobile app the journey details are stored in the DJMS to use for subsidy payment calculations and for audit purposes.

Your name, email address, personal information or journey information or journey fare details will not be sold or given away to any other person, company or organisation without your consent. However, we must cooperate fully should a situation arise where we are required by law or legal process to provide information about a driver or their journey history.

All information is securely transmitted using standard encryption processes.

4. We are responsible for the privacy and security of information while it is passing through the SATSS Mobile app. Our agencies and instrumentalities are responsible for the privacy and security of information collected by, stored on or passing through their own systems.
5. Contracted parties who provide services to facilitate the operation of this service are subject to confidentiality agreements and any identified breaches of these could result in prosecution.
6. The content of this privacy and security statement may be updated from time to time, so we suggest that if you return to this page on a regular basis that you carefully read the information provided.

If you have any questions about this privacy policy, or the handling of sensitive information, please contact us at DIT.SATSSEnquiries@sa.gov.au or call us on 1300 360 840.